

Indiana Department of Correction, Division of Youth Services 2018 Juvenile Detention Inspection - Compliance Report



Children & Family Corp (CFS)/Southwest Indiana Regional Youth Village
2290 S. Theobald Lane
Vincennes, In 47591

Auditors

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Indiana Department of Correction
Division of Youth Services
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2018 Juvenile Detention Inspection - Compliance Report**

Facility: Children & Family Services Corp./Southwest Indiana Regional Youth Village (SIRVY)
2290 Theobald Lane
Vincennes, In 47591

Inspection Date: May 22, 2018
August 15, 2018
October 24, 2018

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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited utilizing the all of the current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Children and Family Services Corp/Southwest Indiana Regional Youth Village chose to be audited on the two hundred and one (201) new juvenile detention facility standards in 2018, for their 22nd annual detention inspection. Of the two hundred and one (201) standards audited, sixteen (16) standards require mandatory compliance and the remaining one hundred and eighty-five (185) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance". Centers that chose to be audited on the proposed detention standards were only required to meet the expectations of the current detention standards.

FACILITY INFORMATION

Facility county:	Knox
Governing authority:	Children and Family Services Corporation
Name of facility administrator:	Terrie Decker
Detention Director:	Bobbie Stewart
Detention facility's mission:	To educate, assist and advocate for vulnerable children and families
Rated capacity:	40
Population on date of first audit:	20
Average daily population for the last 12 months:	20
Average length of stay for the last 12 months:	13 days
Year the building was built:	1994
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	Doors and walls painted
Major upgrades since last audit (i.e. plumbing, electrical, security system):	Several sinks replaced
De-escalation techniques training:	Handle with Care
Physical force techniques training:	Handle with Care
Chemical agents permitted:	No
Name of food service provider:	SIRVY
Name of food service supervisor:	Joshua Clements
Name of health care authority individual or agency and license/certification:	Laci Shaffer, BSN, RN- fulltime employee of SIRVY
Name of mental health care authority individual or agency and license/certification:	SIRVY employs 2 fulltime LCSW's, 1 fulltime MSW, and 2 part time LCSW's. 1 part time psychologist is contracted 16 hours a week.
Education Services:	Lakeview Jr./High School is an Indiana Department of Education licensed freeway school. Title 1 funds are provided by the Vincennes Community School Corporation via its employment of 2.5 staff assigned to the school. The school operates 11 months out of the year. The focus is on Math, Science, English, Social Studies and Physical Education.

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

Standards:	<u>Safety; Security; and Food Service & Hygiene</u>
On-site Visit conducted 5-22-18	<ul style="list-style-type: none"> • <u>Sixty (60) Total Standards audited</u> • Nine (9) mandatory standards • Fifty-one (51) recommended standards • Two (2) standards were identified as non-applicable. • Two (2) mandatory standards were left open for further action. • Four (4) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Detention Director Bobbie Stewart. The center was clean, orderly, and well-maintained. Some youth were completing school work while others were watching a movie as a group.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male.</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.</p>
Youth Responses:	<p>Both youth reported feeling safe at the facility. Both youth reported that there are ants in their rooms, but that staff has sprayed for bugs. Both youth reported that the temperatures in the living and sleeping areas are comfortable. One youth reported going through a fire drill since being at the facility. One youth stated they were not aware of how to obtain medical care at the facility; however, that youth also reported they had received medical care while at the facility. Both youth reported they receive 3 meals a day, with at least 2 being hot meals. Both youth stated the food is sometimes cold when it gets to them. One youth reported still being hungry sometimes. Both youth stated they receive clean clothes every day, but one youth reported that the clothing doesn't smell clean sometimes. One youth reported that staff are respectful until a youth misbehaves, then "staff can get out of hand". One youth reported that staff are mean and call youth names behind their back.</p> <p>Youth comments were shared with facility administrators.</p>
Staff Interviews:	<p>Two (2) staff were interviewed: (1) Control room operator and (1) Line staff.</p> <p>Security Staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures,</p>

	log documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing and hygiene items.
Staff Responses:	Security staff were knowledgeable on emergency procedures, and both gave consistent answers. Staff reported that only the supervisor can approve the use of restraints, but restraints aren't used often. Staff stated the restraints are removed once the youth calms down and medical responds to all codes so they are aware when restraints are used. Youth receive 2 showers a day.
Non-compliant Standards:	All files are compliant.
Action Plan:	None

Standards:	<u>Justice & Order; Medical: and Mental Health</u>
On-site Visit conducted 8-15-18	<ul style="list-style-type: none"> • <u>Fifty (50) Total Standards audited</u> • Seven (7) mandatory standards • Forty-three (43) recommended standards • Zero (0) Standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Bobbi Stewart.
Youth Interviews:	Two (2) youth were interviewed, one (1) male and one (1) female. The youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, and mental health/medical responsiveness.
Youth Responses:	Both youth reported they were able to make a phone call to notify their parents upon within 24 hours of arrival. Both youth stated they did not receive an orientation in which they were informed of the programs provided by the detention center; however, the auditors checked the intake packets and both youth signed off that they received a handbook and understood the rules. Both youth reported receiving medical and mental health screenings during intake, but not dental. Both youth stated the rules are fair. Both youth reported they are allowed to receive visits and make phone calls to their guardians; however, only one youth had received visits. It was reported the frequency of visits depends on the level that you are on in the facility level program. One youth reported not knowing when they could write letters, and the other youth

	<p>stated they could write letters when they are out during free time. The youth reported that they have been locked down often due to understaffing, which prohibits them from having free time. One youth reported he didn't know how to contact his attorney; the other youth reported requesting to contact their attorney for the last 4 days, but had not been allowed to do so. One youth reported that they filed a grievance and that it was never answered; the other reported never filing a grievance. Both youth reported that they do not know how to contact mental health. One youth reported not knowing how to contact medical, but the other reported that can contact medical by submitting a medical request slip. The youth reported that the nurse checks the box three times a day. Both youth reported that they have never feared for their safety while in the facility. Neither youth has ever been involved in any fights while at the facility. When asked if there was anything that could be done to improve the facility, one youth stated the lock downs need to stop and the other youth stated that there needs to be counseling services, some staff need to be let go, and a reward system needs to be implemented.</p> <p>Youth comments were shared with administration.</p>
<p>Staff Interviews:</p>	<p>Administrator, line staff, visiting, intake, medical and mail room staff, were interviewed.</p>
<p>Staff Responses:</p>	<p>All staff interviewed were knowledgeable about policy and procedure. There were no inconsistencies in responses.</p> <p>Mail room- Legal mail is opened in front of the youth and checked for staples. Envelopes and stamps are provided to youth. Youth can write unlimited letters to whomever they choose to write to unless restricted by probation.</p> <p>Intake Officer – Youth are provided a student handbook, and there is a manual in Spanish. Staff assist youth with literacy issues by reading the manual to the youth, if necessary. Youth who are under the influence of drugs are sent to the hospital for clearance before being accepted. Medical, mental health and dental screenings are conducted by intake staff, and the staff are health care trained to conduct the screening.</p> <p>Medical- Standing orders are reviewed annually by a medical contractor. The facility has a MOU with the local hospital to address any medical, dental and mental health emergencies. There is medical staff on site Monday-Friday, 6 a.m. until 10 p.m., and on call after hours. There is a nurse practitioner on site once a week. Youth can submit a health care request for non-emergency issues. First aid kits are inspected weekly by the case manager and monthly by medical staff.</p> <p>Line Staff- The facility ensures juveniles aren't discriminated against by</p>

	allowing all youth to participate in all programs. Youth are allowed to grieve anything (food, staff, school). Youth are allowed to make free phone calls once a week and collect calls twice a week(This seems backward-Kristin). Staff are present when youth make phone calls. Suicide prevention training is held once a year through PowerPoint, quizzes and binders.
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 10-24-18	<ul style="list-style-type: none"> • Fifty-one (51) Total Standards audited • Zero (0) mandatory standards • Fifty-one (51) recommended standards • Three (3) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Detention Director Bobbi Stewart and Facility Assistant Director Barb Tilly.
Youth Interviews:	Two (2) male youth were interviewed during this visit. The youth were asked questions regarding intake, personal property, orientation materials, indoor/outdoor recreation, education, and leisure activities.
Youth Responses:	Both youth reported that a same-sex search pat down search was performed upon admission. One youth reported being strip searched as well. Both youth reported their personal property was stored in a property bag, and they both reported signing an itemized property sheet. Both youth received a shower, were given clean clothing in their size, and were allowed to contact their guardian. One youth reported that they receive an hour of large muscle movement every day, and the other reported that it depends on the staffing. Both youth reported they go outside when the weather is nice. Some activities that they play during recreation are mushroom ball, basketball, walking the track and climbing the rock wall. Both youth felt the facility meets their religious needs. Both youth reported they don't receive an hour of structured leisure time. One reported that this was due to staff shortage, and the other reported that they only get 30 minutes most days due to showers. Leisure activities include checkers, chess, cards, movies and writing letters. Youth reported they are allowed to have 2 books at a time in their room. Books are kept on the cart in the unit. The youth reported that there are good books. One youth stated the education program is

	“poor” and the other stated “its school”. Both youth reported that school is a waste of time because they just do busy work and don’t receive credit for their work due to both youth not having a home school. Youth who do have a home school receive credit for their work. One youth reported that staff are good role models to the youth. Neither youth has ever feared for their safety while at the facility. When asked what could be done to improve the facility, one youth stated “more staff for recreation”. The other youth stated “more food, get snacks”.
Staff Interviews:	Administrator, training coordinator, Intake officer, education and recreation
Staff Responses:	All staff responses were consistent with policy
Non-compliant Standards:	Zero (0) non-compliant standards
Recommended Action:	Ensure youth receive 1 hour of recreation daily. Create an education plan that ensures youth are not completing busy work, but are working on something beneficial to the student and on the appropriate grade level.

Standards:	<u>Administration; Security; and Justice & Order</u>
File Review Only 10-25-18	<ul style="list-style-type: none"> • <u>Forty (40) Total Standards audited</u> • Zero (0) mandatory standards • Forty (40) recommended standards • Zero (0) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None at this time.

CONCLUSION

Children and Family Services Corp./ Southwest Indiana Regional Youth Village is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections

Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable Gara Lee, Superior Court
Terrie Decker, Executive Director
Barb Tilly, Compliance Manager
pursuant to 210 IAC 8-1-5(f)
File